No.6/6/2015-MC Government of Haryana Monitoring & Coordination Cell

Haryana Civil Secretariat Dated Chandigarh the 13th October, 2016

То

- 1. All the Administrative Secretaries to Government, Haryana.
- 2. All Head of Departments in the State.
- 3. All Deputy Commissioners in the State.

Subject:-Regarding marking of complaints/grievance forwarded from CM Grievances Portal (CM Window).

Sir/Madam,

I am directed to invite your attention to the Chief Minister Office, Haryana Grievances Redressal Cell's letter No. 2/4/2015-5CMGRC/12 dated 14th May, 2015 and 10th June, 2015 on the subject noted above (Copies enclosed for ready reference) vide which it was intimated that the complaint against an official whenever received should be examined at two levels above the said official.

Inspite of these instructions, it has been observed by the Hon'ble Chief Minister that some of the complaints received on Chief Minister window are being marked to the same officers/officials against whom the complaints have been made. Same has been viewed seriously and I have been directed to request you to enforce instructions contained in above letters strictly and if any deviation is found, strict action will be taken against the officers who violate these instructions.

Yours faithfully,

Kilu Rom (Lilu Ram)

Under Secretary to Govt. Haryana, Monitoring & Coordination Department, e.mail id: cs.coordination@hry.nic.in

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OFFICE OF THE LABOUR COMMISSIONER, HARYANA

47079-43180 Endst. No. / Estt./01/2015/

Dated: 10 111 1 (

A copy is forwarded to the following for information and necessary action please:-

- 1. Additional Labour Commissioner (NCR), Gurgaon.
- 2. All Deputy Director, IS&H in Haryana State.
- All Deputy Director, Industrial Health in Haryana State.
- 4. All Deputy Labour Commissioner in Haryana State.
- 5. All Assistant Labour Commissioner in Haryana State.
- 6. All Assistant Director, IS&H in Haryana State.
- All Assistant Director, IS&H (Chemical) in Haryana State.
- All Assistant Director, Industrial Safety Health-cum-Certifying Surgeon in Haryana.
- Welfare Officer (Women), Panipat & Faridabad.
- 10. Accounts Officer, Head Quarter.
- 11. All Officers at HQ.

12. T.T. Cell

Deputy Superintendent (Estt.) for Labour Commissioner, Haryana