

From

Labour Commissioner,
Haryana, Chandigarh.

To

1. Addl. Director, IS & H
2. Joint Labour Commissioner, H.Q.
3. Sh. K.S. Chahal, Joint Secretary, HBOCWWB
4. All Deputy Labour Commissioner,
In the State.
5. All Deputy Directors,
Industrial Safety and Health in the State.
6. Sh. Balraj Singh, DLC HLWB

No. 24233 - 54

Dated: 22/7/18

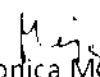
Sub.: Status report regarding online Services of Labour Department under Right to Service Act. On Antodya-SARAL Portal.

In reference to meeting dated 25.07.2017 under the Chairmanship of Addl. P.S. C.M. on the subject cited above.

It is to inform you that the undersigned had been directed to invite your kind attention to the review meeting dated 25.7.2018 which was convened under the chairmanship of Dr. Rakesh Gupta, Addl. PS CM regarding the progress on Antodya-SARAL portal. This portal is monitored directly by the Hon'ble C.M., Haryana. In the said review meeting it was informed that the Saral Score Rank of this department is very low level. The copy of Saral Rank Score of this department upto district level is attached herewith. The chairperson also directed to complete the process of online services within time line limit under the Right to Service Act and to put up the progress report before the chairperson in the next review meeting which is fixed on 10.8.2018. The progress Rank Score of this department may kindly be check on google site i.e. status.saralharyana.nic.in/dashboard/login.aspx. To open this site login ID & password is as under:

Login ID: labour_nodal
password: labour@891

You are therefore requested to submit the progress report of online timeline services under Right to Service Act. This may please be brought to the notice of all concerned for strict compliance.


(Morica Malik)
ALC (Admn.)

| Service Name | Department | Number of applications received | Total Completed applications | Within RTS timeline(%) | Outside RTS timeline(%) | Total Underway Application | Within RTS timeline(%) | Overdue by less than 7 days(%) | Overdue by more than 7 days(%) | Average Customer Rating(No. of Ratings received) | SARAL Score | Rank |
|--|-------------------|---------------------------------|------------------------------|------------------------|-------------------------|----------------------------|------------------------|--------------------------------|--------------------------------|--|-------------|------|
| Shop Registration under Shops and Fstablishment Act | Labour Department | 28,736 | 28,736 | 59% | 41% | 0 | 0% | 0% | 0% | 3 (11) | 5.9 | 1 |
| Renewal of registration certification under the provisions of the Punjab Shops and Commercial Establishments Act, 1958 (Punjab Act 15 of 1958) | Labour Department | 6,384 | 6,384 | 56% | 44% | 0 | 0% | 0% | 0% | 2 (3) | 5.6 | 2 |
| HLWB: Financial Assistance to spouse/dependents in case of death of a worker Haryana Labour Welfare Board | Labour Department | 30 | 4 | 75% | 25% | 26 | 46% | 54% | 0% | 1 (1) | 5.5 | 3 |
| Registration of Establishment engaged in Building and Other Construction Workers (Regulation of Employment and Conditions of Service) Act, 1996 (28 of 1996) | Labour Department | 115 | 44 | 100% | 0% | 71 | 34% | 66% | 0% | - | 5.4 | 4 |
| HLWB: Financial Assistance in marriage of women workers or daughters of workers Haryana labour Welfare Board | Labour Department | 76 | 4 | 0% | 100% | 72 | 39% | 61% | 0% | - | 3.9 | 5 |
| HLWB: Financial Assistance for funeral and other activities in case of death of a worker Haryana Labour Welfare Board | Labour Department | 26 | 2 | 50% | 50% | 24 | 33% | 67% | 0% | - | 3.8 | 6 |
| HLWB: Financial Assistance to workers with a visually, physically or mentally disabled child Haryana Labour Welfare Board | Labour Department | 13 | 0 | 0% | 0% | 13 | 38% | 62% | 0% | - | 3.8 | 6 |
| Approvals of plans from | Labour | 4/7 | 89 | 94% | 6% | 388 | 11% | 89% | 0% | 5 (1) | 3.6 | 8 |

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| Factories Department under Factories Act, 1948 | | | | | | | | | | | | |
| HLWB: LTC Scheme Haryana Labour Welfare Board | Labour Department | 156 | 0 | 0% | 0% | 156 | 36% | 64% | 0% | - | 3.6 | 8 |
| HLWB: Bicycle Scheme Haryana Labour Welfare Board | Labour Department | 539 | 7 | 29% | 71% | 532 | 35% | 65% | 0% | - | 3.3 | 10 |
| HLWB: Financial Assistance for working women workers or wives of male workers for maternity Haryana Labour Welfare Board | Labour Department | 92 | 2 | 0% | 100% | 90 | 33% | 67% | 0% | - | 3.3 | 10 |
| Renewal of factory license under the provisions of Factories Act, 1948 (Central Act No. 63 of 1948) | Labour Department | 1,613 | 937 | 100% | 0% | 681 | 4% | 96% | 0% | 2 (3) | 3.3 | 10 |
| HLWB: Financial Assistance for uniform, books and copies from class 1 to 8 for daughters of workers Haryana Labour Welfare Board | Labour Department | 237 | 3 | 33% | 67% | 234 | 30% | 70% | 0% | - | 3.1 | 13 |
| Registration of principal employer's establishment and license for contractors under provision of contract labour Act,1970 | Labour Department | 2,386 | 1,738 | 74% | 26% | 648 | 9% | 91% | 0% | 3 (10) | 2.9 | 14 |
| HLWB: Scholarship Scheme for workers children Haryana Labour Welfare Scheme | Labour Department | 346 | 5 | 20% | 80% | 341 | 32% | 68% | 0% | - | 2.8 | 15 |
| renewal of License for contractors under the provis ons of the Contract labour (Regulation and Abolition) Act, 1970 (Central Act No. 37 of 1970) | Labour Department | 2,723 | 2,611 | 80% | 20% | 112 | 6% | 94% | 0% | - | 2.8 | 15 |
| Factories License under Factories Act, 1948 | Labour Department | 2,253 | 1,830 | 60% | 40% | 423 | 10% | 90% | 0% | 4 (4) | 2.5 | 17 |

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| HLWB: Dental Care Scheme | Labour Department | 26 | 1 | 0% | 100% | 25 | 24% | 76% | 0% | - | 2.4 | 18 |
| Haryana Labour Welfare Board | Labour Department | 11 | 1 | 0% | 100% | 10 | 20% | 80% | 0% | - | 2 | 19 |
| HLWB: Spectacle Scheme | Labour Department | 11 | 0 | 0% | 0% | 11 | 18% | 82% | 0% | - | 1.8 | 20 |
| Haryana Labour Welfare Board | Labour Department | 39 | 1 | 0% | 100% | 38 | 13% | 87% | 0% | - | 1.3 | 21 |
| HLWB: Chief Minister Labour Social Security Scheme | Labour Department | 0 | 0 | 0% | 0% | 0 | 0% | 0% | 0% | - | 0 | 22 |
| Haryana Labour Welfare Board | Labour Department | 0 | 0 | 0% | 0% | 0 | 0% | 0% | 0% | - | 0 | 22 |
| HLWB: Financial Assistance to women workers for buying sewing machines | Labour Department | 0 | 0 | 0% | 0% | 0 | 0% | 0% | 0% | - | 0 | 22 |
| Labour Welfare Board | Labour Department | 0 | 0 | 0% | 0% | 0 | 0% | 0% | 0% | - | 0 | 22 |
| BOCW: Assistance on Death of the unregistered worker | Labour Department | 5,673 | 43 | 0% | 100% | 5,630 | 0% | 100% | 0% | 5 (1) | 0 | 22 |
| BOCW: Bicycle Scheme | Labour Department | 43 | 0 | 0% | 0% | 43 | 0% | 100% | 0% | - | 0 | 22 |
| EDCW: Construction of House | Labour Department | 0 | 0 | 0% | 0% | 0 | 0% | 0% | 0% | - | 0 | 22 |
| BOCW: Disability Pension | Labour Department | 0 | 0 | 0% | 0% | 0 | 0% | 0% | 0% | - | 0 | 22 |
| BOCW: Family Pension | Labour Department | 0 | 0 | 0% | 0% | 0 | 0% | 0% | 0% | - | 0 | 22 |
| BOCW: Financial Assistance for funeral and other activities in case of death of a worker | Labour Department | 40 | 1 | 0% | 100% | 39 | 0% | 100% | 0% | - | 0 | 22 |
| BOCW: Financial Assistance for marriage of children of construction workers | Labour Department | 35 | 0 | 0% | 0% | 35 | 0% | 100% | 0% | - | 0 | 22 |
| BOCW: Financial Assistance in marriage of women workers or daughters of workers | Labour Department | 5,78 | 17 | 0% | 100% | 5,61 | 0% | 100% | 0% | - | 0 | 22 |
| BOCW: Financial Assistance to spouse/dependents in case of death of a worker | Labour Department | 43 | 2 | 0% | 100% | 41 | 0% | 100% | 0% | - | 0 | 22 |
| BOCW: Financial Assistance to Labour | Labour | 0 | 0 | 0% | 0% | 0 | 0% | 0% | 0% | - | 0 | 22 |

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| women workers for buying sewing machines | | | | | | | | | | | | |
| BOCW: Financial Assistance to workers with a visually, physically or mentally disabled child | Labour Department | 2 | 0 | 0% | 0% | 2 | 0% | 100% | 0% | - | 0 | 22 |
| BOCW: Financial Assistance to workers with disability due to accident or other reasons (Disability Assistance) | Labour Department | - | 0 | 0% | 0% | 0 | 0% | 0% | 0% | - | 0 | 22 |
| HOCW: LTC Scheme (free travelling facility) | Labour Department | 2 | 0 | 0% | 0% | 2 | 0% | 100% | 0% | - | 0 | 22 |
| BOCW LTC Scheme (visiting home town) | Labour Department | 2 | 0 | 0% | 0% | 2 | 0% | 100% | 0% | - | 0 | 22 |
| ROCW: Maternity Benefit | Labour Department | 147 | 5 | 0% | 100% | 142 | 0% | 100% | 0% | - | 0 | 22 |
| BOCW Medical Assistance | Labour Department | 23 | 0 | 0% | 0% | 23 | 0% | 100% | 0% | - | 0 | 22 |
| BOCW: Mukhya Mantri Mahila Nirman Shramik Samman yojna | Labour Department | 3,749 | 54 | 0% | 100% | 3,695 | 0% | 100% | 0% | - | 0 | 22 |
| BOCW: Mukhya Mantri Samajik Suraksha Yojna | Labour Department | - | 0 | 0% | 0% | 0 | 0% | 0% | 0% | - | 0 | 22 |
| BOCW: Paternity Benefit | Labour Department | 14 | 0 | 0% | 0% | 14 | 0% | 100% | 0% | - | 0 | 22 |
| BOCW: Pension Scheme | Labour Department | 1 | 0 | 0% | 0% | 1 | 0% | 100% | 0% | - | 0 | 22 |
| BOCW Purchase of Tools | Labour Department | 4,218 | 35 | 0% | 100% | 4,183 | 0% | 100% | 0% | - | 0 | 22 |
| BOCW Scholarship Scheme for workers children | Labour Department | 237 | 8 | 0% | 100% | 229 | 0% | 100% | 0% | - | 0 | 22 |
| BOCW Treatment of chronic diseases like cancer, TB etc | Labour Department | 4 | 0 | 0% | 0% | 4 | 0% | 100% | 0% | - | 0 | 22 |
| Grievance Redressal | Labour | - | 0 | 0% | 0% | 0 | 0% | 0% | 0% | - | 0 | 22 |

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| HLWB: Chief Minister Labour Award: Haryana Labour Welfare Board | Department | | | | | | | | | | | |
| | Labour Department | - | 0 | 0% | 0% | 0 | 0% | 0% | 0% | - | 0 | 22 |
| HLWB: Financial Assistance for artificial limbs to workers with disability due to accident or other reasons: Haryana Labour Welfare Board | Labour Department | - | 0 | 0% | 0% | 0 | 0% | 0% | 0% | - | 0 | 22 |
| | Labour Department | - | 0 | 0% | 0% | 0 | 0% | 0% | 0% | - | 0 | 22 |
| HLWB: Financial Assistance to workers with disability due to accident or other reasons: Haryana Labour Welfare Board | Labour Department | - | 0 | 0% | 0% | 0 | 0% | 0% | 0% | - | 0 | 22 |
| HLWB: Hearing Aid Scheme: Haryana Labour Welfare Board | Labour Department | 1 | 0 | 0% | 0% | 1 | 0% | 100% | 0% | - | 0 | 22 |
| HLWB: Scheme for encouraging children participation in cultural activities: Haryana Labour Welfare Scheme | Labour Department | - | 0 | 0% | 0% | 0 | 0% | 0% | 0% | - | 0 | 22 |
| HLWB: Scheme for encouraging children participation in sports: Haryana Labour Welfare Scheme | Labour Department | 1 | 0 | 0% | 0% | 1 | 0% | 100% | 0% | - | 0 | 22 |
| HLWB: Setting up Labour Welfare Centres | Labour Department | - | 0 | 0% | 0% | 0 | 0% | 0% | 0% | - | 0 | 22 |
| HLWB: Sports Competition for Workers: Haryana Labour Welfare Board | Labour Department | - | 0 | 0% | 0% | 0 | 0% | 0% | 0% | - | 0 | 22 |
| HLWB: TTY Cycle Scheme: Haryana Labour Welfare Board | Labour Department | - | 0 | 0% | 0% | 0 | 0% | 0% | 0% | - | 0 | 22 |

| District | Number of applications received | Total Completed applications | Within RTS timeline(%) | Outside RTS timeline(%) | Total Underway Application | Within RTS timeline(%) | Overdue by less than 7 days(%) | Overdue by more than 7 days(%) | Average Customer Rating(No. of Ratings received) | SARAL Score | Rank |
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| MAHENDERGARH | 208 | 187 | 86% | 14% | 21 | 0% | 100% | 0% | 3 (145) | 8.6 | 1 |
| KAITHAI | 2,266 | 1,312 | 68% | 32% | 954 | 0% | 100% | 0% | 3 (80) | 6.8 | 2 |
| SIRSA | 683 | 566 | 52% | 48% | 117 | 0% | 100% | 0% | 3 (72) | 5.2 | 3 |
| KURUKSHETRA | 2,872 | 1,745 | 45% | 55% | 1,127 | 0% | 100% | 0% | 3 (130) | 4.5 | 4 |
| JIND | 1,585 | 931 | 42% | 58% | 654 | 0% | 100% | 0% | 3 (195) | 4.2 | 5 |
| JHAJJAR | 1,032 | 830 | 58% | 42% | 202 | 19% | 81% | 0% | 3 (101) | 3.1 | 6 |
| YAMUNANAGAR | 1,061 | 959 | 46% | 54% | 102 | 25% | 75% | 0% | 3 (121) | 3.1 | 6 |
| FARIDABAD | 6,551 | 5,862 | 71% | 29% | 689 | 12% | 88% | 0% | 3 (411) | 3.0 | 8 |
| BHIWANI | 1,087 | 961 | 66% | 34% | 126 | 13% | 87% | 0% | 3 (212) | 2.9 | 9 |
| PANCHKULA | 965 | 873 | 64% | 36% | 92 | 12% | 88% | 0% | 3 (95) | 2.8 | 10 |
| Gurugram | 13,545 | 12,615 | 69% | 31% | 930 | 9% | 91% | 0% | 3 (514) | 2.7 | 11 |
| PALWAL | 810 | 674 | 55% | 45% | 136 | 13% | 88% | 0% | 3 (104) | 2.6 | 12 |
| REWARI | 1,408 | 1,231 | 60% | 40% | 177 | 10% | 90% | 0% | 3 (194) | 2.5 | 13 |
| SONIPAT | 3,233 | 1,115 | 64% | 36% | 2,118 | 9% | 91% | 0% | 3 (151) | 2.5 | 13 |
| NUH | 196 | 183 | 62% | 38% | 13 | 8% | 92% | 0% | 3 (82) | 2.4 | 15 |
| FATEHABAD | 448 | 429 | 57% | 43% | 19 | 5% | 95% | 0% | 3 (98) | 2.1 | 16 |
| PANIPAT | 7,319 | 3,106 | 64% | 36% | 4,213 | 2% | 98% | 0% | 3 (133) | 2.1 | 16 |
| KARNAL | 5,759 | 2,657 | 53% | 47% | 3,102 | 1% | 99% | 0% | 3 (225) | 1.7 | 18 |
| ROHTAK | 1,197 | 976 | 46% | 54% | 221 | 4% | 96% | 0% | 3 (159) | 1.7 | 18 |
| HISAR | 4,299 | 3,029 | 45% | 55% | 1,270 | 3% | 97% | 0% | 3 (240) | 1.6 | 20 |
| AMBALA | 4,412 | 2,231 | 47% | 53% | 2,181 | 1% | 99% | 0% | 3 (126) | 1.5 | 21 |
| CHARKHI DADRI | - | 0 | 0% | 0% | 0 | 0% | 0% | 0% | - | 0.0 | 22 |