

(LC)

No. 6/3/2017-6GC
Haryana Government
Chief Minister Grievance Redressal Cell



Chandigarh, Dated 3 February, 2017.

To,

1. All Administrative Secretaries to Government, Haryana.
2. All Head of Departments in the State.
3. All Deputy Commissioners in the State.

LC (on Elec. duty)

PSUC
6-2-17

Subject :- Regarding marking of complaints/grievance forwarded from CM Grievances Portal (CM Window)

Sir/Madam,

ALCCA) 6-2-2017
JLC

I am directed to invite your attention to this office letter No. 2/4/2015/5CMGRC/12, dated 14.05.2015 and 10.06.2015 on the subject mentioned above vide which it was instructed that the complaint against an official of Group-III & IV whenever received should be examined at two levels above of the said official and the complaints against an official/ officer of Group II & I should be examined at one level above the said officials/ officers.

2. It has come to the notice that the problem of marking the grievances to the level of the delinquent itself has not stopped yet despite repeated directions. Hon'ble Chief Minister expressed grave concerns about this trend and desired that officials/ officers at all levels be warned about the strictest action would be initiated in cases such a deliberate mistake is repeated henceforth.

3. It is, therefore, again requested to ensure the strict compliance of these instructions at all levels.

This may be taken at top-priority.

Yours faithfully,

Bhupinder Nath
Under Secretary to Government, Haryana,
Chief Minister's Grievance Redressal Cell.

02/02/2017

OFFICE OF THE LABOUR COMMISSIONER, HARYANA, CHANDIGARH

Endst. No./ Estt./01/2017/4149-4248

Dated: 02-2-17

A copy is forwarded to all the officers and officials, Headquarter as well as field offices for information and further necessary action please.

P. Kumar
Dy. Superintendent (Estt.)
for Labour Commissioner, Haryana

P.S/E.
Circular
DL
6/2
5-01 (misc)